



WEBSITE TERMS OF USE

Version number: 1.0

Effective date: 1/1/2020

1. Introduction

- 1.1 This website is owned and operated by Zenron Service Ltd trading as “Zenron”. Our company information is at the end of this document.
- 1.2 Please read these terms and conditions carefully. They replace any previous versions. Please print or save these terms for future use as we cannot guarantee that they will remain accessible on our website in future. They are available in English only.
- 1.3 These terms and conditions apply to use of our website. The supply of the services mentioned on our website is subject to separate terms and conditions.
- 1.4 Where we refer to “Consumer” below we mean an individual acting for purposes which are wholly or mainly outside that person’s trade, business, craft or profession.

2. Changes to the terms and conditions

- 2.1 We may change these terms and conditions by posting the revised version on our website at any time. Please check our website from time to time. You will be bound by the revised agreement if you continue to use our website following the effective date shown.

3. Acceptable use policy

- 3.1 You undertake not to do any of the following in connection with our website:
 - 3.1.1 breach any applicable law, regulation or code of conduct or infringe any intellectual property or other rights of others;
 - 3.1.2 use the service to provide a similar service to third parties or otherwise with a view to competing with us or infringing our rights;
 - 3.1.3 do anything which may have the effect of disrupting the service including denial of service attacks, worms, viruses, software bombs or mass mailings;
 - 3.1.4 gain unauthorised access to any part of the service or equipment used to provide the service;
 - 3.1.5 intercept or modify communications to or from the service; or
 - 3.1.6 attempt, encourage or assist any of the above.

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7 Whitechapel Road
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4. Content

4.1 We cannot guarantee that any general information that we may make available on our website is accurate or up to date and we do not accept responsibility for it. It is not intended as legal or tax advice. You rely on it at your own risk.

5. Third party websites / advertising / services

5.1 We may link to third party websites which may be of interest to you and/or include third party advertising on our site and/or use third party-provided services on our site. We do not recommend or endorse, nor are we legally responsible for, those sites or services. You use such third party sites or services at your own risk.

6. Privacy

6.1 You acknowledge and agree that we may process your personal information in accordance with the terms of our [Privacy Policy](#) which is subject to change from time to time.

7. Functioning of our website

7.1 We do not guarantee that our website will be uninterrupted or error-free and we are not responsible for any losses arising from such errors or interruptions. We are entitled, without notice and without liability (a) to suspend the website for repair, maintenance, improvement or other technical reason and (b) to make changes to our website.

8. Your account

8.1 If we permit you to create an account on our website, this is for your personal use only and is non-transferable. You must not authorise or permit any other person to use your account. You undertake to take reasonable care to keep your login information confidential and to notify us immediately of any apparent breach of security such as loss, theft, misuse or unauthorised disclosure or use of a password. You are responsible for third parties who use your account or identity (unless and to the extent that we are at fault).

8.2 We are entitled at any time for any reason and with or without notice to terminate your account on our site including deletion of all data contained therein.

9. Restrictions on our legal responsibility – very important

9.1 Nothing in this agreement in any way limits or excludes our liability for negligence causing death or personal injury or for fraudulent misrepresentation or for anything

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which may not legally be excluded or limited. In this section, any reference to us includes our employees and agents, who have the right to enforce this agreement.

- 9.2 *If you are a Consumer*, we are not responsible for any loss or damage where:
- there is no breach of a legal duty owed to you by us;
 - such loss or damage was not reasonably foreseeable (meaning it was not an obvious consequence of our breach or not contemplated by you and us at the time we entered into this contract);
 - (and to the extent that) such loss or damage is your fault, for example by not complying with this agreement; or
 - such loss or damage relates to a business.
- 9.3 *If you are a Consumer*, you will be responsible to us for any reasonably foreseeable loss or damage we suffer including claims made by other people arising from your breach of this agreement (subject of course to our obligation to mitigate any losses).
- 9.4 *The following clauses apply only if you are a business*:
- 9.4.1 In no event (including our own negligence) will we be liable for any:
- a) economic losses (including, without limit, loss of revenues, profits, contracts, business or anticipated savings);
 - b) loss of goodwill or reputation;
 - c) special, indirect or consequential losses; or
 - d) damage to or loss of data
- (even if we have been advised of the possibility of such losses).
- 9.4.2 You will indemnify us against all claims and liabilities directly or indirectly related to your use of the website and/or breach of this agreement.
- 9.4.3 To the extent allowed by law, you and we exclude all terms, whether imposed by statute or by law or otherwise, that are not expressly stated in this agreement.

10. Intellectual property rights

- 10.1 The intellectual property rights in all material used on or in connection with our website are owned by us or our partners. For your personal use only, you may view such material on your device. You must not otherwise use such material including copying, selling or altering it or taking extracts from it without our specific prior written consent.

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10.2 Just to be clear - you must not collect, scrape, harvest, frame or deep-link to any information on our website without our specific prior written consent.

11. English law

11.1 These terms and conditions shall be governed by English law and any disputes will be decided only by the courts of the United Kingdom. If you are a Consumer, you will benefit from any mandatory provisions of the law of the country in which you are resident. Nothing in these terms and conditions affects your rights as a Consumer to rely on such mandatory provisions of local law.

12. General

12.1 We may send all notices under this agreement by email to the most recent email address you have supplied to us. You can send notices to our email address shown below. Headings used in this agreement are for information and not binding. If either of us overlooks any breach of this agreement by the other, it can still be actioned later. If any part of this agreement is ineffective or unenforceable for any reason, the rest of the agreement shall continue to apply. We may transfer this agreement to a third party, but this will not affect your rights or obligations. A person who is not a party to this agreement shall have no rights to enforce this agreement except insofar as stated otherwise.

13. Complaints

13.1 If you have any complaints, please contact us via the contact details shown below.

14. Company information

14.1 Company name: Zenron Service Ltd

14.2 Trading name: "Zenron"

14.3 Country of incorporation: England and Wales.

14.4 Registered number: 08900093

14.5 Registered office and contact address: 7 Whitechapel Road, Office 410, London, England, E1 1DU

14.6 Contact email address: info@zenron.co.uk

14.7 Other contact information: See our website.

14.8 VAT number: GB191694669

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